



Please Join Us

June 7, 2016 @ 7 p.m. EDT

The USSAAC Webinar Series presents

Supporting Effective Patient Provider Communication in Vulnerable Children and Adults across Medical Settings and Situations.

FREE ASHA CEUs available to USSAAC/ISAAC members Only

Presenter: David Beukelman, PhD, CCC-SLP

Facilitator: Wendy Quach, PhD, CCC-SLP

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Summary

This presentation will focus on the support of effective patient provider communication across medical settings for children and adults with complex communication needs. Communication vulnerable patient groups will be described, five communication intermediaries groups will be described and the roles of these intermediaries will be outlined for different communication vulnerable people and the settings in which they are served. Medical procedures such as the various types of referrals will be reviewed. Finally, a range of communication support goals, policies, and strategies for these patients and their providers will be reviewed and demonstrated.

Presenter Bio:

David R. Beukelman, PhD, CCC is a speech-language pathologist who specializes in augmentative and alternative communication (AAC) and communication disorders associated with neurological conditions. He is currently a Senior Researcher in The Institute for Rehabilitation Science and Engineering at Madonna Rehabilitation Hospital in Lincoln, Nebraska. Previously, he was a faculty member of Communication Disorders at the University of Nebraska-Lincoln, Director of Research and Education of the Communication Disorders Division, Munroe/Meyer Institute of Genetics and Rehabilitation at the University of Nebraska Medical Center, and Director Speech Pathology and the AAC Center in the Department of Rehabilitation Medicine at the University of Washington Medical Center. He has co-authored textbooks focused on AAC, motor speech disorders, and patient provider communication.

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The U.S. Society of Augmentative & Alternative Communication is approved by the Continuing Education Board of the American Speech-Language-Hearing Association (ASHA) to provide continuing education activities in speech-language pathology and audiology. See course information for number of ASHA CEUs, instructional level and content area. ASHA CE Provider approval does not imply endorsement of course content, specific products or clinical procedures.

Supporting Effective Patient Provider Communication in Vulnerable Children and Adults across Medical Settings and Situations.

Participants will be able to:

1. Identify 5 groups of communication vulnerable patients.
2. Describe at least 4 strategies that SLPs can use to support and supplement the communication effectiveness of communication vulnerable patients.
3. Discuss ways to implement “systems change” and to increase successful patient provider communication within across medical situations.
4. Access patient provider communication resources and tool.

Disclosures:

Beukelman

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Non-financial:

1. Invotek, Inc. Consult on Product Development --no income from sale of products)
2. Tobii-Dynavox—Equipment Loan for Research—no income from sale of products or services
3. Attainment Co. —Consult on Product Development--no financial relationship
4. University of Nebraska-Emeritus Faculty

Quach

Financial- Associate Professor at San Jose State University
Nonfinancial- SLP, USSAAC/ISAAC member

Time Ordered Agenda

- (5 minutes) Intro/ What is the impact of ineffective patient provider communication on medically related services?
- (10 minutes) Who are Communication Vulnerable Patients?
- (10 minutes) Who are responsible for the support effective communication in medical settings?
- (30 minutes) What strategies can be used to support effective patient provider communication in terms of
1. Personnel preparation & training
 2. Assignment and evaluation of communication support responsibilities
 3. Medical referral options
 4. Communication policies and strategies
 5. Communication tools
- (5 minutes) What questions does the audience have?

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